Report

of the

Examination of

National Mutual Benefit

Madison, Wisconsin

As of December 31, 2004

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# State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

Jim Doyle, Governor Jorge Gomez, Commissioner

Wisconsin.gov

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125 South Webster Street ● P.O. Box 7873 Madison, Wisconsin 53707-7873 Phone: (608) 266-3585 ● Fax: (608) 266-9335 E-Mail: information@oci.state.wi.us Web Address: oci.wi.gov

Honorable Jorge Gomez Secretary, Midwestern Zone, NAIC

Commissioner of Insurance State of Wisconsin 125 South Webster Street Madison, Wisconsin 53702

Honorable Ann Womer Benjamin Secretary, Midwestern Zone, NAIC Director, Department of Insurance State of Ohio 2100 Stella Court Columbus, Ohio 43215

Honorable Eleanor Kitzman Secretary, Southeastern Zone, NAIC Director of Insurance State of South Carolina 300 Arbor Lake Drive, Suite 1200 Columbia, South Carolina 29223 Honorable Alfred W. Gross Chair, Financial Condition (E) Committee, NAIC Commissioner of Insurance Commonwealth of Virginia 1300 East Main Street Richmond, Virginia 23219

Honorable Gary L. Smith Secretary, Western Zone, NAIC Director, Department of Insurance State of Idaho 700 West State Street Boise, Idaho 83720

#### Commissioners:

In accordance with the instructions of the Wisconsin Commissioner of Insurance, a compliance examination has been made of the affairs and financial condition of:

NATIONAL MUTUAL BENEFIT Madison, Wisconsin

and this report is respectfully submitted.

#### I. INTRODUCTION

The previous examination of National Mutual Benefit (NMB or the society) was conducted in 2000 as of December 31, 1999. The current examination covered the intervening period ending December 31, 2004, and included a review of such 2005 transactions as deemed necessary to complete the examination.

The examination consisted of a review of all major phases of the society's operations and included the following areas:

History
Management and Control
Corporate Records
Conflict of Interest
Fidelity Bonds and Other Insurance
Employees' Welfare and Pension Plans
Territory and Plan of Operations
Affiliated Companies
Growth of Society
Reinsurance
Financial Statements
Accounts and Records
Data Processing

Emphasis was placed on the audit of those areas of the society's operations accorded a high priority by the examiner-in-charge when planning the examination. Special attention was given to the action taken by the society to satisfy the recommendations and comments made in the previous examination report.

The section of this report titled "Summary of Examination Results" contains comments and elaboration on those areas where adverse findings were noted or where unusual situations existed. Comment on the remaining areas of the society's operations is contained in the examination work papers.

The society is annually audited by an independent public accounting firm as prescribed by s. Ins 50.05, Wis. Adm. Code. An integral part of this compliance examination was the review of the independent accountant's work papers. Based on the results of the review of these work papers, alternative or additional examination steps deemed necessary for the completion of this examination were performed. The examination work papers contain

documentation with respect to the alternative or additional examination steps performed during the course of the examination.

# **Independent Actuary's Review**

An independent actuarial firm was engaged under a contract with the Office of the Commissioner of Insurance. The actuary reviewed the adequacy of aggregate life and annuity reserves, aggregate accident and health reserves, refunds to members, asset adequacy analysis, and deferred life insurance premiums. The actuary's results were reported to the examiner-in-charge. As deemed appropriate, reference is made in this report to the actuary's conclusion.

# II. HISTORY AND PLAN OF OPERATION

National Mutual Benefit is a Wisconsin-domiciled fraternal benefit society authorized to conduct insurance business pursuant to ch. 614, Wis. Stat. NMB is the successor to a social fraternal society that was organized in 1902 under the name Beavers Reserve Fund Fraternity. Beavers Reserve Fund Fraternity was reorganized in 1916 as a fraternal benefit society authorized under the laws of Wisconsin to offer legal reserve life insurance products, and adopted the name Beavers National Mutual Benefit. In 1931 the society adopted the name National Mutual Benefit.

The present-day society was established effective January 1, 2001, upon the merger of Concordia Mutual Life Association (CMLA) into National Mutual Benefit. Concordia Mutual Life Association was an Illinois-domiciled fraternal benefit society originally incorporated February 2, 1909. Prior to the 2001 merger, NMB and CMLA were separate, independent fraternal societies, with home offices and business operations located in Madison, Wisconsin, and Downers Grove, Illinois, respectively. Each society operated as a life insurer under the ownership and control vested in its respective policyholder membership. In 2000, the supreme governing body of each of the two predecessor societies voted upon and approved the 2001 merger of National Mutual Benefit and Concordia Mutual Life Association as just and equitable to its membership, pursuant to corporate governance provisions of the respective society's articles of incorporation and bylaws.

Under the 2001 merger, CMLA merged into and with NMB, and NMB was the surviving corporate entity. The merger transaction was accounted for as a statutory merger, and prior-years financial information for National Mutual Benefit has been restated to provide comparability of prior-years data with financial information of the present-day society. National Mutual Benefit offers insurance products, annuities, and fraternal benefits to its policyholder members.

In 2004, National Mutual Benefit collected direct premium in the following states:

Wisconsin	\$ 6,894,740	55.8%
Minnesota	1,612,920	13.0
South Dakota	1,312,878	10.6
North Dakota	995,562	8.1
Illinois	664,562	5.4
All others	882,832	<u>7.1</u>
Total	\$12,363,494	100.0%

The society is licensed in 13 state jurisdictions, including the states of Arizona, Colorado, Illinois, Indiana, Iowa, Michigan, Minnesota, Montana, Nebraska, North Dakota, South Dakota, Wisconsin, and Wyoming.

The major insurance products marketed by National Mutual Benefit include traditional whole life insurance, universal life insurance including policies on two individuals with first-to-die benefits, term life insurance including guaranteed renewable, first-to-die, and juvenile insurance policies, and disability income insurance. Annuity contracts written by the society include single premium deferred annuities, flexible premium deferred annuities, and single premium immediate annuities.

National Mutual Benefit uses a career agency system, independent personal producing general agents (PPGAs), independent brokers, and other contractors to procure business. The agency system consists of 10 field offices organized into 8 districts, which are similar to traditional general agencies. Each marketing district is administered by a district manager, who has primary responsibility for recruiting, training and supervising the career agents employed within that district. At the time of the examination the society had 8 district marketing managers and 1 regional marketing director, and employed 32 full-time career agents. The society contracted with 162 PPGAs and independent brokers, who have 68 subagencies. The society's market segment focus is primarily individuals who reside in medium-size communities in the Midwest and West. The vast majority of NMB sales are made through personal, face-to-face meetings of agents with society members either in the member's home or at the agent's office.

The following chart is a summary of the premium income reported by the society in 2004. The growth of the society is discussed in the "Financial Data" section of this report.

# **Premium Income**

Line of Business	Direct Premium	Reinsurance Assumed	Reinsurance Ceded	Net Premium
Universal life Traditional life Total life	\$ 9,001,817 <u>3,361,676</u> 12,363,493	\$0 <u>0</u>	\$ 868,814 <u>169,593</u> 1,038,408	\$ 8,133,002 <u>3,192,082</u> 11,325,085
Annuities Accident and health	4,356,366 322,004	0 <u>0</u>	0 10,982	4,356,366 311,022
Total All Lines	<u>\$17,041,864</u>	<u>\$0</u>	\$1,049,391	\$15,992,473

# **III. MANAGEMENT AND CONTROL**

# Membership

National Mutual Benefit is a fraternal benefit society not affiliated with any single religious faith or other affinity group. The objective of the society is to associate persons of all races, creeds, colors, genders, and national origins and their families, and to enable such persons to aid themselves and others with programs of insurance and benefits, fraternal and benevolent activities in local branches, and any lawful social, intellectual, educational, charitable, benevolent, moral, fraternal, or patriotic purpose. The society's fraternal benefit activities are conducted through the voluntary participation of NMB members in their local branches and through NMB instructional programs.

The society's articles of incorporation provide for two membership classes: benefit members and associate members. A benefit member is a person of at least 16 years of age who is covered by an insurance policy or annuity contract issued by NMB. Benefit members may participate in the business affairs of the local branch in which they are members and may hold office in the local branches. Benefit members are entitled to vote in the corporate and insurance affairs of NMB pursuant to the articles of incorporation and bylaws. An associate member is a person who is at least 16 years of age who has been accepted for membership in accordance with the eligibility rules as determined by resolution of the board of directors but who is not covered by an insurance policy or annuity contract issued by NMB. Associate members may participate in the affairs and activities of the local branch in which they are members and may hold office in their local branch but do not have the right to vote in the corporate and insurance affairs of the society. The society publishes the member magazine The Benefit News at least semi-annually in which the society provides items of interest to its members, official notices, and annual financial information.

# **Growth of Membership**

The following table reports the total number of all classes of members of the society for each year since the previous examination.

Year	Members		
2004	51,515		
2003	52,242		
2002	52,888		
2001	53,902		
2000	47,402		
1999	48,275		

#### **Board of Directors**

The National Mutual Benefit board of directors consists of five members. Four directors are elected every four years by ballot of the benefit members of the society. The fifth director, who occupies the executive office of NMB President, is appointed annually by the elected directors. The most recent election was held in 2002, for the election of directors to the term of office from January 1, 2003, through December 31, 2006. The 2002 election was the first ballot for election of directors that was conducted by mail. The elected directors currently receive an annual salary of \$23,508 for serving on the board and receive a \$525 meeting fee for each monthly board meeting attended and \$525 for each special meeting attended.

Currently the board of directors consists of the following persons:

Name and Residence	Principal Occupation	Term Expires
George F. Yanna Fitchburg, WI	President and CEO National Mutual Benefit	2006
Nancy Nelson Heykes Krakow, WI	Executive Director, Fox Cities Rotary Multicultural Center	2006
Thomas E. Johnson Fitchburg, WI	Partner, McGladery & Pullen, LLP	2006
Donald Lohrentz Naperville, IL	Controller, NICOR Gas Company-Retired Former Chairman of the Board, CLMA	2006
John Rashke Verona, WI	Attorney, DeWitt, Ross and Stevens, S.C.	2006

# Officers of the Society

The executive officers of National Mutual Benefit are appointed annually by the elected members of the board of directors to serve a one-year term of office. The executive officers serving at the time of this examination are as follows:

Name	Office	2004 Compensation
George F. Yanna David R. Fiess Steven G. Reindl Wayne Kosbau	President Secretary and Vice President of Operations Treasurer Vice President of Marketing	\$185,558 136,876 129,741 182,470

# **Committees of the Board**

The society's bylaws allow for the formation of certain committees by the board of directors. The committees of the board at the time of the examination are listed below:

Audit Committee Thomas Johnson Chair

John Rashke Nancy Heykes Donald Lohrentz

John Rashke

# Compensation Committee Thomas Johnson, Chair George Yanna

The society also maintains management committees that are established by the

Special Fraternal Benefits Committee George Yanna, Chair Anne Rogers David Fiess Wayne Kosbau	Finance Committee George Yanna, Chair Steve Reindl David Fiess Neil Bogenschnieder Thomas Johnson Donald Lohrentz
Mortgage Loan Committee	<b>Building Committee</b>
George Yanna, Chair	George Yanna, Chair

board. The committees as they exist at the time of examination are listed below.

George Yanna, Chair
David Fiess
Neil Bogenschnieder
Thomas Johnson
George Yanna, Chair
David Fiess
Neil Bogenschneider
John Rashke

Retirement Fund Managing Committee George Yanna, Chair David Fiess

Steve Reindl

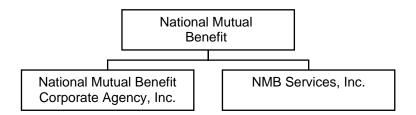
**Routine Donations Committee** 

Nancy Heykes, Chair George Yanna David Fiess

# **IV. AFFILIATED COMPANIES**

National Mutual Benefit is a member of a holding company system by virtue of its ownership of two subsidiaries. The organizational chart below depicts the relationships among the affiliates in the group. A brief description of the affiliates of National Mutual Benefit follows the organizational chart.

# Organizational Chart As of December 31, 2004



# National Mutual Benefit Corporate Agency, Inc. (NMB Agency)

National Mutual Benefit Corporate Agency, Inc., was established by NMB in 1984 to serve as a broker for insurance products which the society does not write. NMB Agency is capitalized with \$15,000, representing 1,500 shares of common capital stock. NMB Agency provides to NMB customers brokered insurance coverages for major medical, disability income, current value single premium life, and rated-lives insurance products.

As of June 30, 2005, NMB Agency's unaudited GAAP basis financial statements reported total assets of \$27,625, liabilities of \$0, and total equity of \$27,625. Operations for the fiscal year ended June 30, 2005, resulted in reported net income of \$1,779.

#### NMB Services, Inc.

NMB Services, Inc., was established by NMB on June 20, 1995, to provide mortgage loan payment services for society members. NMB Services, Inc., is capitalized with \$5,000 of common capital stock. National Mutual Benefit offers a mortgage payment servicing plan whereby funds equal to one-half of a member's monthly residential mortgage payment are electronically transferred biweekly from the member's bank account to NMB Services, Inc., for a total of 26 transfers a year. NMB Services, Inc., uses 24 of the transfers to remit the monthly mortgage payments that are due to the participating society member's lending institution. Funds

from the two additional transfers to NMB Services, Inc., are applied toward NMB life insurance products, enabling insureds to accumulate additional cash value.

As of June 30, 2005, NMB Services, Inc.'s unaudited GAAP basis financial statements reported total assets of \$100,396, liabilities of \$146,266 and total equity of \$(45,870). Operations for the fiscal year ended June 30, 2005, resulted in reported net loss of \$33,929.

# **Agreements with Affiliates**

NMB Cost-Sharing Agreement with NMB Corporate Agency, Inc.

NMB is party to a cost-sharing agreement with NMB Corporate Agency, Inc., whereby NMB provides facilities and services necessary for the management and operations of NMB Agency. Under the agreement, NMB allocates to NMB Agency the employee compensation and facility, equipment, and support costs incurred by NMB in performing services and providing facilities on behalf of NMB Agency. Allocated NMB employee costs include salary expense, FICA tax, unemployment tax, worker's compensation insurance, and employee benefits costs.

Allocated costs that are payable by NMB Agency to NMB are settled semi-annually.

NMB Cost-Sharing Agreement with NMB Services, Inc.

NMB is party to a cost-sharing agreement with NMB Services, Inc., whereby NMB provides facilities and services necessary for the management and operations of NMB Services, Inc. Under the agreement, NMB allocates to NMB Services, Inc., the employee compensation and facility, equipment, and support costs incurred by NMB in performing services and providing facilities on behalf of NMB Services, Inc. Allocated NMB employee costs include salary expense, FICA tax, unemployment tax, worker's compensation insurance, and employee benefits costs. Allocated costs that are payable by NMB Services, Inc., to NMB are settled semi-annually.

#### V. REINSURANCE

National Mutual Benefit's reinsurance portfolio and strategy are described below.

Each of NMB's reinsurance contracts contains proper insolvency provisions.

National Mutual Benefit maintains ceding reinsurance agreements with four reinsurers. The society's reinsurance program enables NMB to cede reinsurance risks so as to maintain desired levels of maximum retained risk exposure and to diversify and mitigate risk on particular lines of business. National Mutual Benefit's maximum retention for any individual life risk is \$200,000. NMB does not assume any reinsurance risks and is not party to any reinsurance assumption agreements. In 2004, the society ceded insurance premium considerations of \$1 million, which equaled 8% of the gross life insurance premiums received by the society.

National Mutual Benefit currently has eight active reinsurance agreements for the cession of new risks and is party to numerous runoff reinsurance agreements that pertain to cessions on closed blocks of business. Each of the respective active contracts affords cession of risk on specified policy forms for particular business lines written by the society. Reinsurance premiums are paid to the reinsurers monthly for ceded risks. The following summary of the society's reinsurance program is limited to discussion of the current reinsurance agreements.

#### **Current Ceded Reinsurance Agreements**

National Mutual Benefit maintains a facultative coinsurance agreement with RGA Insurance Company for cession of universal life risks. The agreement provides for specified reinsurance premiums for universal life and for flat extra premiums and for first-to-die universal life. The minimum issue age for an insured is 0 and the maximum issue age is 75 for single plans, and the minimum issue age is 21 and the maximum issue age is 70 for first-to-die plans.

National Mutual Benefit also maintains a reinsurance agreement with RGA Insurance Company for facultative yearly renewable term reinsurance covering traditional life insurance products. Ceded business includes ordinary life whole life annual renewal term, ten-year term, and universal life. Reinsurance is for the net amount at risk for ceded policies and equals the face amount less the reserve value for ceded policies.

NMB is party to an automatic and facultative coinsurance agreement with General USA Life Reinsurance Company covering universal life policies. The treaty provides that whenever NMB retains its maximum retention of \$200,000 on an individual risk, the reinsurer will automatically accept life insurance risks of up to four times the NMB risk retention. If total amount of insurance issued and proposed on the insured in all companies exceeds \$10,000,000 the reinsurance must be applied for on a facultative basis.

National Mutual Benefit is party to an automatic and facultative reinsurance agreement with General USA Life Reassurance Company that covers traditional term insurance products. The agreement provides automatic coinsurance cession of life insurance coverages in excess of NMB's retention limit of \$200,000 any one risk, and reinsurance of up to \$150,000 for accidental death benefits providing the total amount issued on the insured in all insurers does not exceed \$300,000.

The society maintains a facultative yearly renewable term reinsurance agreement with General USA Life Reassurance Company covering traditional permanent life insurance policies. Currently business ceded under the agreement is comprised of life, disability waiver of premium, and accidental death insurance policies.

National Mutual Benefit maintains an agreement with Lincoln National Life Insurance Company that provides automatic and facultative reinsurance of NMB risks for universal life policies. Reinsurance under the agreement is term insurance on the amount at risk on the portion of the original insurance that is reinsured. The agreement provides for maximum automatic cession of \$240,000 for life insurance risks, maximum automatic cession up to \$2 million for waiver of premium disability, and maximum automatic cession of up to \$100,000 for accidental death benefit risks. The society has suspended cession of new disability income risks under the treaty. If the society determines that it does not want to accept and retain a new disability income risk on the applicable policy forms, it offers to the insured disability income products that are brokered by National Mutual Benefit Corporate Agency, Inc.

National Mutual Benefit is party to an automatic and facultative coinsurance agreement with Lincoln National Life Insurance Company for reinsurance of traditional term

insurance products. No new business has been ceded under the automatic provisions since July 1, 1998. Under the agreement, the society currently cedes excess ordinary life, waiver of premium disability, and accidental death universal life insurance risks as facultative reinsurance.

The society is party to an automatic and facultative yearly renewable term reinsurance agreement with Swiss Re Life & Health America, Inc., that was established effective November 30, 2005, having contract terms identical to an agreement with Lincoln National Life Insurance Company which was terminated on the same date. The agreement with Swiss Re covers all permanent traditional life insurance products excluding universal life. Under the agreement, the society currently cedes excess ordinary life risks on an automatic basis, and cedes excess ordinary life, waiver of premium disability, and accidental death traditional life insurance risks as facultative reinsurance.

# VI. FINANCIAL DATA

The following financial statements reflect the financial condition of the society as reported to the Commissioner of Insurance in the December 31, 2004, annual statement. Also included in this section are schedules which reflect the growth of the society, NAIC Insurance Regulatory Information System (IRIS) ratio results during the period under examination, and the 2004 compulsory and security surplus calculation. Adjustments made as a result of the examination are noted at the end of this section in the area captioned "Reconciliation of Members' Surplus per Examination."

# National Mutual Benefit Assets As of December 31, 2004

	Assets	Nonadmitted Assets	Net Admitted Assets
Bonds	\$171,869,454	\$	\$171,869,454
Stocks:			
Common stocks	8,668,668		8,668,668
Mortgage loans on real estate:			
First liens	31,068,765		31,068,765
Real estate:			
Occupied by the society	1,387,948		1,387,948
Cash	4,812,918		4,812,918
Short-term investments	3,609,434		3,609,434
Contract loans	4,680,265		4,680,265
Investment income due and accrued	2,822,423		2,822,423
Premiums and considerations:			
Uncollected premiums and agents'			
balances in course of collection	(80,220)		(80,220)
Deferred premiums, agents' balances,			
and installments booked but			
deferred and not yet due	1,495,679	1,004,009	491,670
Reinsurance:			
Amounts recoverable from reinsurers	680		680
Other amounts receivable under			
reinsurance contracts	30,516		30,516
Electronic data processing equipment			
and software	771,844	720,646	51,198
Furniture and equipment, including			
health care delivery assets	<u>106,437</u>	<u>106,437</u>	
Total Assets	<u>\$231,244,811</u>	<u>\$1,831,092</u>	<u>\$229,413,719</u>

# National Mutual Benefit Liabilities, Surplus, and Other Funds As of December 31, 2004

Aggregate reserve for life contracts Aggregate reserve for accident and health contracts Liability for deposit-type contracts Contract claims:		\$185,905,179 770,786 11,328,548
Life Accident and health		358,131 5,573
Provision for refunds payable in following calendar year:  Not yet apportioned  Premiums and annuity considerations received in		444,000
advance Contract liabilities not included elsewhere:		27,888
Interest maintenance reserve		570,176
Commissions to fieldworkers due or accrued		451
General expenses due or accrued		560,320
Taxes, licenses, and fees due or accrued		3,615
Amounts withheld or retained by society as agent or trustee		19,399
Amounts held for fieldworkers' account, including		20.000
fieldworkers' credit balances Remittances and items not allocated		29,888 101,429
Miscellaneous liabilities:		101,429
Asset valuation reserve		2,697,475
Drafts outstanding		90,471
Write-ins for liabilities:		30,471
Post retirement benefit reserve		1,761,991
Deferred compensation		1,125,854
Bolotroa compondation		1,120,001
Total Liabilities		205,801,174
Unassigned funds (surplus)	<u>\$23,612,545</u>	
Total Surplus and Other Funds		23,612,545
Total Liabilities, Surplus, and Other Funds		\$229,413,719

# National Mutual Benefit Summary of Operations For the Year 2004

Premiums and annuity considerations for life and		
accident and health contracts		\$15,992,473
Considerations for supplementary contracts with life contingencies		260,304
Net investment income		12,953,353
Amortization of interest maintenance reserve		73,206
Commissions and expense allowances on reinsurance		
_ ceded		341,570
Total income items		29,620,906
Death benefits	\$ 3,839,567	
Matured endowments	179,870	
Annuity and old age benefits	5,135,761	
Disability, accident and health benefits including		
premiums waived	110,389	
Surrender benefits and withdrawals for life contracts Interest and adjustments on contract- or deposit-type	3,658,073	
contract funds	433,113	
Payments on supplementary contracts with life		
contingencies	253,047	
Increase in aggregate reserve for life and accident and		
health contracts	6,068,765	
Subtotal	19,678,585	
Commissions on premiums, annuity considerations, and		
deposit-type contract funds	1,588,616	
General insurance expenses and fraternal expenses	6,796,153	
Insurance taxes, licenses, and fees	351,013	
Increase in loading on deferred and uncollected		
premiums	25,323	
Write-in for deductions:		
Change in deferred compensation	207,117	
Change in post retirement benefit reserves	(429,640)	
Total deductions		28,217,167
		4 400 700
Net gain from operations before refunds to members		1,403,739
Refunds to members		377,537
Net gain from operations after refunds to members and before realized capital gains or losses		1,026,202
Net realized capital gains or (losses)		468,826
Not Income		¢ 1.40E.020
Net Income		<u>\$ 1,495,028</u>

# National Mutual Benefit Cash Flow For the Year 2004

Premiums collected net of reinsurance Net investment income Miscellaneous income Total			\$16,183,241 12,286,159 331,695 28,801,095
Benefit and loss payments		\$13,207,353	
Commissions, expenses paid, and aggregate write-ins for deductions		8,711,563	
Refunds paid to members		453,537	
Total deductions		<u> </u>	22,372,453
Net cash from operations			6,428,642
Proceeds from investments sold, matured, or repaid:			
Bonds	\$20,655,396		
Stocks	3,780,527		
Mortgage loans	7,830,513		
Total investment proceeds		32,266,436	
Cost of investments acquired (long-term			
only):			
Bonds	25,133,950		
Stocks	3,933,014		
Mortgage loans	6,329,050	05 000 044	
Total investments acquired		35,396,014	
Net increase (or decrease) in contract		E 00E	
loans and premium notes  Net cash from investments		<u>5,905</u>	(2.125.402)
Net cash from investments			(3,135,483)
Cash from financing and miscellaneous			
SOURCES:			
Net deposits on deposit-type contract funds and other insurance liabilities		(389,584)	
Other cash provided (applied)		289,58 <u>5</u>	
Net cash from financing and		200,000	
miscellaneous sources			(99,999)
Reconciliation			
Net change in cash and short-term			
investments			3,193,160
Cash and short-term investments,			
December 31, 2003			5,229,192
Cash and short-term investments,			<b>A A 1 - - - -</b>
December 31, 2004			<u>\$ 8,422,352</u>

# National Mutual Benefit Compulsory and Security Surplus Calculation December 31, 2004

Assets Less liabilities Adjusted surplus		\$229,413,719 <u>205,801,174</u> 23,612,545
Annual premium: Individual life and health Factor Total	\$11,113,033 	
Greater of 7.5% of considerations or 2% of reserves for annuities and deposit administration funds	1,874,763	
Compulsory surplus (subject to a \$2,000,000 minimum)		3,541,717
Compulsory surplus excess or (deficit)		\$ 20,070,828
Adjusted surplus (from above)		\$ 23,612,545
Security surplus: (140% of compulsory surplus, factor reduced 1% for each \$33 million in premium written in excess of \$10 million with a		
minimum of 110%)		4,958,404
Security surplus excess or (deficit)		<u>\$ 18,654,141</u>

# National Mutual Benefit Reconciliation and Analysis of Surplus For the Five-Year Period Ending December 31, 2004

The following schedule is a reconciliation of total surplus during the period under examination as reported by the society in its filed annual statements:

	2004	2003	2002	2001	2000
Surplus, beginning of year Net income	\$20,979,397 1,495,028	\$20,994,540 30,870	\$20,782,758 216,061	\$20,327,927 1,084,682	\$20,602,913 131,263
Change in net unrealized capital gains or (losses) Change in nonadmitted	490,983	1,770,280	(795,048)	(762,847)	(194,411)
assets and related items Change in asset valuation	256,964	(1,706)	(34,380)	(269,998)	(286,894)
reserve	390,173	<u>(1,814,587</u> )	<u>825,149</u>	402,994	75,057
Surplus, end of year	<u>\$23,612,545</u>	\$20,979,397	\$20,994,540	\$20,782,758	\$20,327,927

# National Mutual Benefit Insurance Regulatory Information System For the Five-Year Period Ending December 31, 2004

The society's NAIC Insurance Regulatory Information System (IRIS) results for the period under examination are summarized below. Unusual IRIS results are denoted with asterisks and are discussed following the table of IRIS ratio data.

Ratio	2004	2003	2002	2001	2000
Net change in surplus	13%	0%	1%	2%	4%
Net income to total income	5	0	1	4	5
Commissions and expenses to					
premiums and deposits		[	Discontinue	d	
Adequacy of investment income	156	152	162%	156	158
Nonadmitted to admitted assets	1	1	1	1	1
Total real estate & mortgage					
loans to cash & invested assets	14	16	20	23	29
Total affil investments to surplus	0	0	0	0	0
Surplus relief	1	1	1	1%	1
Change in premium	-35 *	9	30	0	26
Change in product mix	9.9 *	0.3	7.9 *	3.3	5.2 *
Change in asset mix	0.3	1.3	0.6	0.6	0.6
Change in reserving ratio	-9.0	-1.0	8.0	-2.0	-5.0
	Net change in surplus Net income to total income Commissions and expenses to premiums and deposits Adequacy of investment income Nonadmitted to admitted assets Total real estate & mortgage loans to cash & invested assets Total affil investments to surplus Surplus relief Change in premium Change in product mix Change in asset mix	Net change in surplus Net income to total income Commissions and expenses to premiums and deposits Adequacy of investment income Nonadmitted to admitted assets Total real estate & mortgage loans to cash & invested assets Total affil investments to surplus Surplus relief Change in premium Change in product mix Change in asset mix  13% 13% 156 156 157 168 179 189 199 199 199 199 100 100 100 100 100 10	Net change in surplus  Net income to total income  Commissions and expenses to premiums and deposits  Adequacy of investment income  Nonadmitted to admitted assets  Total real estate & mortgage loans to cash & invested assets  Total affil investments to surplus  Surplus relief  Change in premium  Change in product mix  Change in asset mix  13%  0%  05  05  152  152  152  153  152  154  16  155  16  17  16  16  16  17  16  17  17  18  18  18  18  18  18  18  18	Net change in surplus  Net income to total income  Commissions and expenses to premiums and deposits  Adequacy of investment income  Nonadmitted to admitted assets  Total real estate & mortgage loans to cash & invested assets  1 1 1 1  Total affil investments to surplus  Surplus relief  Change in premium  Change in product mix  Change in asset mix  13%  0%  1%  1%  Discontinue  156  152  162%  1 1  1  1  1  1  1  1  1  1  1  1  1	Net change in surplus         13%         0%         1%         2%           Net income to total income         5         0         1         4           Commissions and expenses to premiums and deposits         Discontinued           Adequacy of investment income         156         152         162%         156           Nonadmitted to admitted assets         1         1         1         1         1           Total real estate & mortgage loans to cash & invested assets         14         16         20         23           Total affil investments to surplus         0         0         0         0           Surplus relief         1         1         1         1         1%           Change in premium         -35 *         9         30         0

IRIS ratios reported above for the year 2000 pertain solely to financial data of NMB prior to its merger with CMLA. The ratios reported for 2001 through 2004 reflect financial information for present-day National Mutual Benefit subsequent to the January 1, 2001, statutory merger of NMB and CMLA.

The unusual IRIS results that occurred during the examination period related to ratio number 9, change in premium, in 2004 and ratio number 10, change in product mix, in 2000, 2002, and 2004. The unusual results were primarily due to year-to-year fluctuations in NMB's annuity business volume. NMB annuity business increased significantly in 2000, 2002, and again in 2003, and decreased dramatically in 2004. The observed changes in annuity business volume were the result of changes in NMB customer interest in annuity products and changes in guaranteed interest rates offered on the society's annuity products relative to interest rate movements in the external economic environment.

#### **Growth of National Mutual Benefit**

Year	Admitted Assets	Liabilities	Members' Surplus
2004	\$229,413,719	\$205,801,174	\$23,612,545
2003	221,379,394	200,399,997	20,979,397
2002	203,569,897	182,575,356	20,994,541
2001	189,984,500	169,201,742	20,782,758
2000	182,373,467	162,045,539	20,327,933
1999	178,589,421	157,986,504	20,602,918

# **Net Life Premiums and Annuity Considerations**

Year	Life Insurance Premiums	Annuity Considerations
2004	\$11,325,085	\$ 4,356,366
2003	10,835,403	14,018,256
2002	9,818,110	12,468,289
2001	9,868,581	7,779,237
2000	9,029,469	8,707,849
1999	8,303,018	6,622,314

# **Life Insurance In Force (in thousands)**

	Gross Risk		
Year	In Force	Ceded	Net
2004	\$1,284,238	\$335,087	\$ 949,151
2003	1,266,002	337,905	928,117
2002	1,199,437	333,831	865,606
2001	1,160,810	158,424	1,002,386
2000	1,193,365	196,279	997,086
1999	1,158,881	94,102	1,064,779

# **Accident and Health**

	Net	Incurred Claims and Cost		Other	Combined Loss and
Year	Premiums Earned	Containment Expenses	Commissions Incurred	Expenses Incurred	Expense Ratio
2004	\$312,584	\$ 98,717	\$37,514	\$101,044	75.9%
2003	321,023	159,601	46,444	112,619	99.2
2002	320,298	81,220	37,415	105,863	70.1
2001	326,978	73,227	29,799	126,848	70.3
2000	315,868	101,673	59,886	135,461	94.1
1999	308,760	90,103	71,057	185,766	112.4

The financial data reported above for 2000 and prior years is the aggregate total of combined National Mutual Benefit and Concordia Mutual Life Association historical data and is not directly applicable to current business operations of the present-day society. Admitted assets and surplus increased in each of the five years under examination, and gross life insurance in force increased by 10.8% to \$1.3 billion. During the five-year period, annual life insurance premiums earned increased 36.8% to \$12.4 million, whereas annual annuity considerations received decreased by 34.2% to \$4.4 million, reflecting NMB's emphasis on life insurance products as the society's primary market opportunity. Members' surplus increased in 2004 by 12.6% primarily due to favorable underwriting and investment results. During the five years under examination, surplus increased 14.6% to \$23.6 million as of year-end 2004.

# Reconciliation of Members' Surplus per Examination

As of December 31, 2004, National Mutual Benefit reported total members' surplus of \$23,612,545. The current examination did not result in any adjustments to surplus, and 2004 members' surplus as reported by the society is accepted.

The current examination resulted in one reclassification of 2004 balance sheet accounts, as reported in the following table:

# **Examination Reclassifications**

	Debit	Credit
Short-term Investments Cash	\$1,887,341	\$1,887,341

# **VII. SUMMARY OF EXAMINATION RESULTS**

### **Compliance with Prior Examination Report Recommendations**

There were five specific comments and recommendations in the previous examination report. Comments and recommendations contained in the last examination report and actions taken by the society are as follows:

 Affiliated Agreements—It is recommended that the society develop and execute intercompany service/cost-sharing/income tax agreements and submit such agreements to this office for review in compliance with s. 617.21, Wis. Stat., and s. Ins 40.04 (2) (d), Wis. Adm. Code.

Action—Compliance

2. <u>Fidelity Bond Coverage</u>—It is recommended that the society obtain fidelity coverage at the level prescribed in the 1999 edition of the NAIC <u>Financial Condition Examiners Handbook</u>.

Action—Compliance

3. Reinsurance—It is recommended that the society correctly fill out Schedule S, Part 3, Section 1, of the annual statement according to the NAIC annual statement instructions for fraternals. Further, it is recommended the society set up controls to ensure the correct reports are maintained to support the numbers reported on the annual statement pursuant to s. Ins 6.80, Wis. Adm. Code.

Action—Compliance

4. <u>Information Security Policy</u>—It is recommended that the society formalize its Information Security Policy to clearly define the responsibilities of users, management and security administrators.

Action—Compliance

5. <u>Asset Adequacy Testing</u>—It is suggested that future Actuarial Memoranda include a discussion of all inherent risks associated with each major business segment.

Action—Compliance

#### **Summary of Current Examination Results**

# **Information Technology Systems**

The examiners performed a comprehensive review of the society's internal control structure and operational procedures for its information technology systems. Examination review determined that the society's methods for evaluation of potential information technology network vulnerabilities are deficient. Best practice procedures for an information technology environment include periodic review of system vulnerability, both to ensure that system protection is up-to-date to prevent compromise of the system and also to test the system's ability to detect system compromise events. It is recommended that the society implement improved formal procedures to periodically identify and test information technology system vulnerabilities.

#### Cash and Short-term Investments

The society maintains one primary checking account in which all of the cash assets of the society are deposited. At close of business each day, uninvested cash balances in excess of \$100,000 are swept into a mutual fund account for short-term investment. The mutual fund invests in short-term US government securities.

As of year-end 2004, the society's assets invested in the mutual fund account were included in the cash ledger account and were included in the cash assets reported in the NMB statutory annual statements. However, the mutual fund is classified by the NAIC Securities Valuation Office as a US Direct Obligations/Full Faith and Credit Money Market Fund. Annual statement instructions provide that a mutual fund that is so classified should be reported as short-term investment in Schedule DA of the statutory statements. The examination made a debit reclassification of the \$1,887,341 mutual fund investment to Schedule DA, Part 1, "Short-term investments," and made a corresponding reduction to the cash balance reported in Schedule D, Part 1, "Cash" assets.

The society identified the account classification error in early 2005, at which time it established a separately identified ledger account to be used to record its investment in the mutual fund and it commenced classification of the mutual fund assets as a short-term

investment. Given the actions taken by the society, the examination did not pursue a recommendation in this area.

# **Annual Holding Company Disclosure Filings**

As previously noted in this report, National Mutual Benefit is the controlling entity of a holding company system that is comprised of two non-insurance operating subsidiaries.

Pursuant to provisions of ch. 617, Wis. Stat., and s. Ins 40.03, Wis. Adm. Code, an insurer that is a member of a holding company is required to file annual holding company disclosure. Items to be disclosed annually include the capital structure, financial condition, and management of the insurer, the identity and relationship of material members of the holding company, and information regarding the agreements in force and transactions currently outstanding between the insurer and its affiliates. It is recommended that the society file annual holding company disclosure statements pursuant to the requirements of ch. 617, Wis. Stat., and s. Ins 40.03, Wis. Adm. Code.

# VIII. CONCLUSION

National Mutual Benefit is a Wisconsin-domiciled fraternal benefit life insurer that offers life insurance and annuity products to its members. The present society was established effective January 1, 2001, when Concordia Mutual Life Association fraternal society merged with and into National Mutual Benefit. National Mutual Benefit was the surviving corporate entity, and NMB financial information for 2000 and prior years was restated to provide comparability of prior-years data with financial information of the ongoing society.

During the five-year period under examination, gross life insurance in force increased by 10.8% to \$1.3 billion, annual life insurance premiums earned increased 36.8% to \$12.4 million, and annual annuity considerations received decreased by 34.2% to \$4.4 million. Surplus increased by 14.6% to \$23.6 million as of year-end 2004. The total number of society members increased from 48,275 at the time of the last examination to 53,902 in 2001, largely due to the 2001 merger of NMB and CMLA. As of year-end 2004, membership decreased to 51,515.

This examination of National Mutual Benefit, conducted as of December 31, 2004, resulted in two recommendations which are summarized in the following section. Examination review determined that the society is in compliance with each of the comments and recommendations contained in the previous examination report. The current examination resulted in one reclassification of accounts reported in the society's 2004 statutory financial statements and did not result in any adjustments to 2004 reported surplus. As of December 31, 2004, the society reported total net admitted assets of \$229,413,719, total liabilities of \$205,801,174, and surplus of \$23,612,545.

# IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS

- 1. Page 27 <u>Information Technology Systems</u>—It is recommended that the society implement improved formal procedures to periodically identify and test information technology system vulnerabilities.
- 2. Page 28 <u>Annual Holding Company Disclosure Filings</u>—It is recommended that the society file annual holding company disclosure statements pursuant to the requirements of ch. 617, Wis. Stat., and s. Ins 40.03, Wis. Adm. Code.

# X. ACKNOWLEDGMENT

The courtesy and cooperation extended during the course of the examination by the officers and employees of the society is acknowledged.

In addition to the undersigned, the following representatives of the Office of the Commissioner of Insurance, State of Wisconsin, participated in the examination:

Name Title

Stephen L. Elmer Angelita M. Romaker Insurance Financial Examiner Insurance Financial Examiner

Respectfully submitted,

Thomas E. Rust Examiner-in-Charge